Update on previous meeting goals

1. Signed a SLA with IASA
   [http://www.icann.org/general/ietf-iana-agreement-v8.htm]
   - Final version was signed on December 19, 2006
   - Implementation began January 1, 2007

2. Continuing use of consultants to act as internal expert reviewers for technical issues (very successful in facilitating request evaluation)

3. PEN automation project in final QA stages

4. XML schemas for registries project is currently underway and transitioning initial registries
SLA Deliverables Completed

1st Month (Reporting period January 1-31, 2007)
- Escalation processes implemented
- [http://www.iana.org/escalation/procedure.html](http://www.iana.org/escalation/procedure.html)
- Provide information to the IETF-IANA Committee for analysis
- Provide input to RFC2434 revision
- Report on single points of failures

2nd Month (Reporting period February 1-28, 2007)
- Publicly document external escalation path
- Document internal escalation path

All deliverables were reported either in a monthly report or a separate report to the IETF-IANA Committee.
Current Issues

- Continue SLA implementation

- Statistics collection and presentation
  - SLA details the statistics collected and how IANA publishes them
  - IANA consulting with IETF-IANA Committee to determine best presentation of data
Next Meeting Goals

Complete deliverables for next 4 months
(Reporting periods March 1 - June 30, 2007)

Includes:

- Includes documenting the work functions IANA does for the IETF
- Inventory all RFCs to make sure IANA actions were performed
- Locate all outstanding requests (backlog to zero)
Statistics

- Working with the IETF-IANA Committee to determine which charts/graphs are best
- Recently changed our ticketing system to better address our workflow
- Historical data will not match-up with current data, therefore historical charts and graphs are not produced
- Future statistics will be more meaningful and accurate (From January 2007 forward)
- IANA has developed automation tools to extract the data for the statistics directly from our ticketing system
Questions?

If you have any questions please send an e-mail to michelle.cotton@iana.org