The Internet Society

on behalf of

The IETF Administrative Oversight Committee

Request for Proposal

Development of
IETF Mail List Archiving, Web-Browsing & Search Tool

Date of Issuance: June 12, 2012
Proposal Submission Deadline: July 9, 2012 no later than 5:00 P.M. EDT
IETF Request for Proposals

Development of
IETF Mail List Archiving, Web-Browsing & Search Tool

The Internet Society ("ISOC") on behalf of the IETF Administrative Oversight Committee (IAOC) is soliciting this Request for Proposals ("RFP") to develop the IETF Mail List Archiving, Web-Browsing & Search Tool. Those submitting a Proposal ("Vendor") shall do so in accordance with this RFP.

I. Introduction

The Internet Engineering Task Force (IETF) desires an IETF Mail List Archiving, Web-Browsing & Search Tool that will improve email list archiving and searching.

The IETF makes heavy use of electronic mail lists to conduct its work. IETF Participants frequently need to search the archives of these mail lists, and have asked for improved search capabilities, particularly when the search needs to cover a large period of time, or cross several lists. For instance, document editors, shepherds, working group chairs, and area directors may need to review all discussion of a particular Internet-Draft. That discussion may be spread across the working group list, one or more directorate lists, and the IETF general list. Occasionally, work impacts multiple groups, possibly in different areas, and the search must cover additional working group lists. The current tools for performing these searches require several manually coordinated steps, which are error prone. It is difficult to obtain a complete local copy of the archive. Without such a local copy, searching most working group lists requires brute force effort, possibly aided by web search engines. More advanced search capabilities have been constructed for a limited subset of the available lists and are exposed in the "Email Archives Quick Search" section of the main IETF website. While these tools are of great assistance, there is still significant need for improvement. The current archive mechanism could also be made more efficient. The current practices involve duplicate stores for the web and ftp interfaces, which impacts storage. Also, replication is subject to inconsistency.

II. Instructions and Procedures

A. Submissions

Proposals must be received via email at mailarch@ietf-bids.org no later than July 9, 2012 at 5:00 P.M. EDT.

Vendor assumes all risk and responsibility for submission of its Proposal by the above deadline. ISOC shall have no responsibility for non-receipt of Proposals due to network or system failures, outages, delays or other events beyond its reasonable control.

All Proposals shall become the property of the Internet Society.
B. Questions and Inquiries

Any inquiries regarding this RFP must be submitted in writing to mailarch@ietf-bids.org. Other than such inquiries, Vendors are prohibited from contacting any person or institution involved in the selection process concerning this RFP.

Questions may be submitted at any time; however, all questions/inquiries must be submitted in writing and must be received no later than 11:59 PM EDT on June 25, 2012.


C. Addenda and Updates

Any addenda and updates to this RFP shall be posted on the IAOC website, http://iaoc.ietf.org/rfpsrfis.html. Any RFP addenda and updates will be posted by 11:59PM EDT on June 29, 2012. Each Vendor is responsible for checking the IAOC website prior to submission of any Proposal to ensure that it has complied with all addenda and updates to this RFP.

D. Selection Criteria

Each Proposal must specifically address each of the selection criteria listed in Section III.B, and each proposal must use the format provided in Section IV.A. Each Proposal may be accompanied by any technical or product literature that the Vendor wishes the IAOC and the Internet Society to consider.

The IAOC will seek to enter into a contract with a Vendor that the IAOC deems, in its sole discretion, to represent the best value combination of performance and cost, not necessarily the low bidder.

E. Cancellation; Rejection

The Internet Society reserves the right to cancel this RFP, in whole or in part, at any time. The IAOC may reject any or all Proposals received in response to this RFP in its sole discretion. The Internet Society makes no guarantee or commitment to purchase, license or procure any goods or services resulting from this RFP.

F. Costs and Expenses

Each Vendor is responsible for its own costs and expenses involved in preparing and submitting its Proposal and any supplemental information requested by the IAOC. The Internet Society shall not reimburse any such costs or expenses.
G. Public Information

The IETF is a community committed to transparency in the manner in which it conducts its operations. Accordingly, the following principles will apply to the Proposal and negotiations:

The names of all Vendors submitting Proposals may be announced publicly, but the Proposals and individual negotiations with Vendors will not be publicly announced or published.

Any Agreement negotiated with a Vendor, excluding cost, will be made public after execution.

H. Intellectual Property Rights

All work performed, all software and other materials developed by the Vendor under the Agreement, shall be “works for hire” and shall be owned exclusively by the IETF Trust, and the Vendor shall not obtain or retain any rights or licenses from any work. Open source software is exempt from this requirement. Solutions based on existing vendor software are also exempt from this requirement as long as the IETF Trust is granted a non-revocable perpetual license to use the software.

I. Relationships

Describe any relationship between your company, or any parent, subsidiary or related company, or any director or officer of any of them, with the Internet Society, IAOC, IETF, IETF Trust, or any employee, director, officer or consultant of any of them.

J. Process Modification

In the case where responses to this RFP fail to meet the basic requirements defined herein, the IAOC reserves the right to modify this RFP process.

The IAOC may choose to re-open the RFP or to enter into further negotiations with one or more of the Vendors if the situation warrants at the discretion of the IAOC.

III. Selection

A. Selection Procedure

1. The IAOC will or will cause the review and evaluation of each proposal to determine if the Vendor is qualified.
2. The IAOC will contact references.
3. The IAOC will conduct interviews and may require oral presentations.
4. Requests for clarity may be made of the Vendor.
5. Qualified Vendor, if any, will be notified of their selection for advancement to the negotiation phase by July 20, 2012.
B. Selection Criteria as Judged by the IAOC

The IAOC must have confidence in the Vendor - its qualifications, experience, capabilities, personnel, timely performance, and professionalism. To that end the IAOC will evaluate the following to inform its decision:

1. Vendor qualifications and experience performing similar services
2. Key personnel qualifications, if any
3. Vendor ability to meet requirements
4. Proposal as a reflection of the Vendor’s understanding of the IETF, their processes, culture, and the scope of work and methodologies
5. Oral presentation, if conducted
6. Cost to furnish the services in USD; note that the lowest cost offer will not necessarily be awarded a contract

C. Schedule

The IAOC intends to process this RFP in accordance with the following schedule:

<table>
<thead>
<tr>
<th>Date</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 June</td>
<td>RFP Issued</td>
</tr>
<tr>
<td>25 June</td>
<td>Questions and Inquiries deadline</td>
</tr>
<tr>
<td>29 June</td>
<td>Answers to questions issued</td>
</tr>
<tr>
<td>29 June</td>
<td>RFP Addenda &amp; Update issued</td>
</tr>
<tr>
<td>9 July</td>
<td>Proposals due</td>
</tr>
<tr>
<td>23 July</td>
<td>Negotiations Begin</td>
</tr>
<tr>
<td>16 Aug</td>
<td>Contract Award</td>
</tr>
<tr>
<td>1 November</td>
<td>Tool Delivery Target</td>
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</tbody>
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If an oral presentation is requested, a teleconference will be requested between July 12th and July 23rd.

IV. Proposal Format

A. Proposal Submissions

Proposals shall be submitted using the following format:

1. Executive Summary
2. Project Approach & Plan
3. Schedule
4. Test Plan
5. Cost & Payment Schedule
6. Warranty & Late Delivery Consequence
7. Technical Support & Maintenance
8. Documentation
9. Experience, Qualifications and Accomplishments
10. Key Personnel Resumes, if any
11. References (Two references attesting to performance)
12. Subcontractor Information (if any)
13. Assumptions
15. Miscellaneous

V. Statement of Work

A. The statement of work is located here:
https://datatracker.ietf.org/doc/draft-sparks-genarea-mailarch/